

Purash Kanpur Haridas Nandi Mahavidyalaya Feedback Report, 2020-2021

A well-developed feedback system is very much essential for smoothly running institutions and organization and enhances their functionality. Feedbacks are mainly collected from students, the results are analysed and discussed in Academic Council meetings and actions are taken as required.

The survey was mainly conducted during the academic year 2020-21. This academic year was an exception to other academic years due to complete lockdown of educational institutions for a prolonged period of time. As a result, an online mode of teaching and examinations had to be adopted. Being a college in a rural area, where a considerable proportion of the students belong to economically weaker sections, we had to take feedback from students on various issues along with education, like affordability of smartphones, usage capacity of internet data etc. Here are a few feedback results from those collected samples, its analysis and reports of actions taken in our college for the academic years 2020-21 is shown.

Questionnaire for Students Feedback 2020-2021

- Which device have you used for your online class and examination?

 Mobile phone

 Computer

 Both
- 2. Is that mobile phone or computer of your own or you share it with your family?
- Your internet connection:
 SIM card of the mobile phone
 Broadband connection from the landline.
- 4. Name the company whose SIM card has been used by you:

| BSNL Vodafone Jio Airtel Other. |
|--|
| 5. What was your download speed? < 5 Mbps 5-10 Mbps 10-20 Mbps > 20 Mbps . |
| 6. What was your upload speed? < 5 Mbps 5-10 Mbps 10-20 Mbps > 20 Mbps . |
| 7. Did you have the text books?Very few.All I needed.None. |
| 8. Have you used the study materials available in the website of the college? Yes No. |
| How much useful the study materials available in the website of the college were to you Not at all More or less useful Very useful. |
| 10. How many webinars organised by the college have you participated in during the COVID pandemic? None 1-2 3-5 6-10 More than 10. |
| 11. Through which have got the notice related to class, assessment, examination, webinar etc., during the COVID pandemic? |
| Options are in English. |

12. How was the effectiveness of the E-help desk, women cell, prevention of sexual

harassment cell during the COVID pandemic period?

Very effective Effective

Not at all effective.

13. How was the cooperation from the non teaching staff regarding the form fill up, scholarship, admission etc. during the pandemic period?

Very good

Good

More or less good.

Not good.

14. How was the direction and cooperation from the Principal during the pandemic period? Very good

Good

More or less good.

Not good.

15. Have you taken any vaccine for corona?

Yes

No

16. How many doses of the vaccine have you taken?

1 dose

2 doses

None.

17. Your opinion regarding the concession on admission fees given by the college authority during the pandemic period:

No need

Very needful

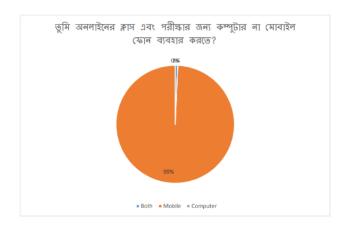
More needed

It is justifyable considering the expenditures of the college authority during the periods on salary, electricity and internet consumption and other heads.

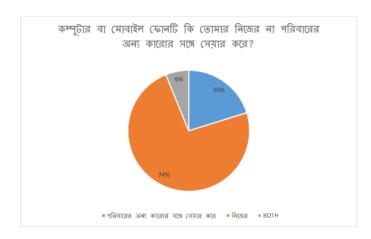
No comments.

Analysis

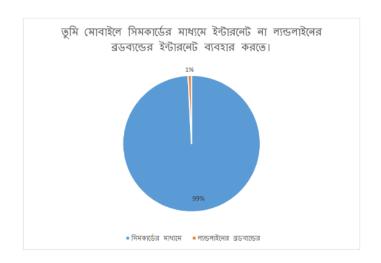
1. According to the collected data 99% students used smartphones for their online class as well as examinations; only 1% students have both smartphones and computers.



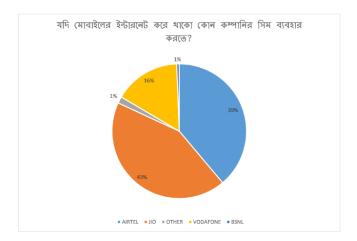
2. 74% students possess smartphones but 20% students don't but their family members have smartphones.



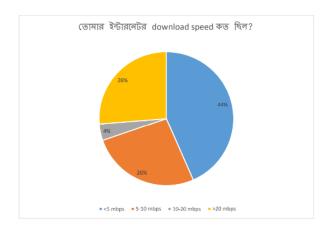
3. 99% students used the internet through sim card whereas only 1% students had broadband connection.



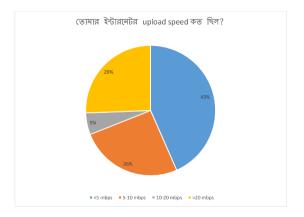
4. 43% students used the Jio connection, 39% students used BSNL connection and 16% students used Vodafone connection for their internet connectivity.



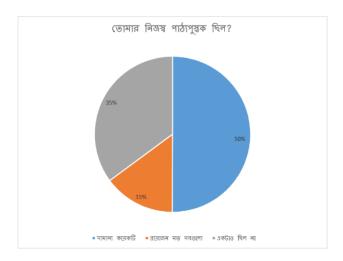
5. 44% students stated that their internet download speed is below 5 mbps whereas 26% students have the speed between 5 to 10 mbps and above 20 mbps. Only 4% of the students have a speed between 10-20 mbps.



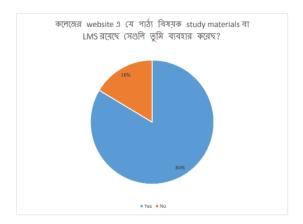
6. On the other hand regarding the uploading speed 43% students have below 5 mbps whereas 26% students have the speed between 5 to 10 mbps and above 20 mbps. Only 5% of students have a speed between 10-20 mbps.



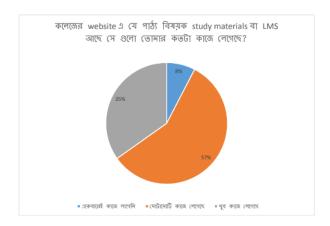
7. It is recorded that only 50% of students have few books for study however 35% don't have any book whereas 15% students have their required books.



8. 84% students reported that they have gone through the study material or LMS form our college website whereas 16% students didn't visit the college website for study material or LMS.



9. 35% students answered that the study materials are very helpful whereas 57% students stated that these are a little bit helpful.



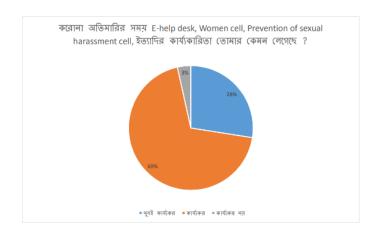
10. 31% students participated in 1 to 2 webinars during Lockdown period, 22% students participated in 6 to 10 webinar whereas 30% students participated in 3 to 5 webinar.



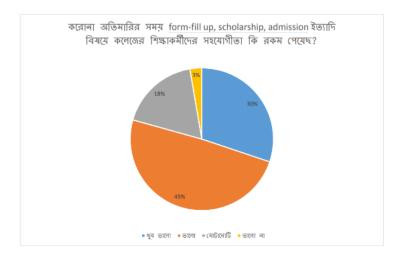
11. During the lockdown period 93% students received notices through Whatsapp groups mainly.



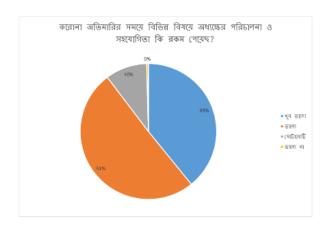
12. 69% students stated that the following cells like E-help desk, Women cell, Prevention of sexual harassment cell were very active during the lockdown period whereas 28% students mentioned that these cells were extremely helpful.



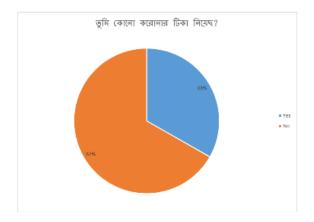
13. During the lockdown period 30% students stated that the Non-Teaching staffs were extremely helpful for the following activities like form-fill up, scholarship, admission process etc. whereas 49% students state that they were helpful.



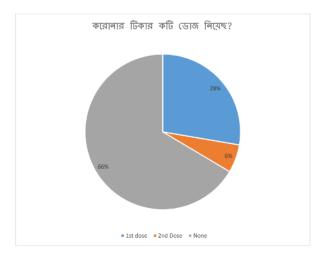
14. 51% students mentioned that Principal Sir was accessible whereas 39% students refereed that he was very much accessible.



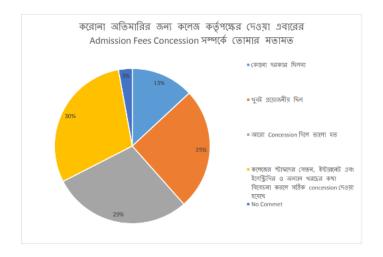
15. 33% students replied that they have taken the Corona virus vaccine.



16. At the time of survey, only 6% students have taken the 2nd dose of Vaccine, 28% took the 1st dose whereas 66% students did not take any vaccine.



17. 30% students stated that the amount of concession is perfect considering the present scenario whereas 29% students demanded more concession for the same period.



Action taken Report

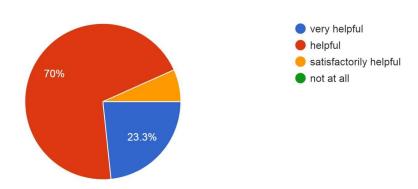
- 1. Faculties are requested to upload more Study materials or LMS to College website as well as in GCR.
- 2. Mentors are advised to discuss with the students regarding their problems.
- 3. Students are advised to contact non-teaching staff during 11am to 3pm for any support related to any official activities.
- 4. Students are trained by different departments about the processes of uploading Answer Scripts and submission through the G-Form by video recording and G-Meet.

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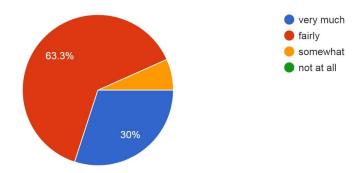
Teachers' Feedback 2020-2021

Teacher feedback is also taken in 2020-2021. The following figure is self explanatory.

1. How far the CBCS syllabus is helpful for the students? 30 responses

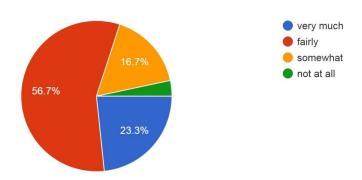


2. Has the CBCS syllabus aided in improving your dissemination of domain knowledge in class? 30 responses



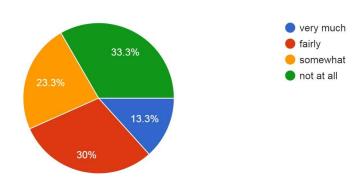
3. Has the CBCS syllabus focused enough on skill development?

30 responses



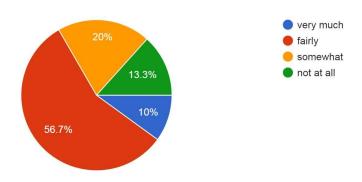
4. Is your department equipped with enough number of teaching faculty to do justice to CBCS syllabus?

30 responses

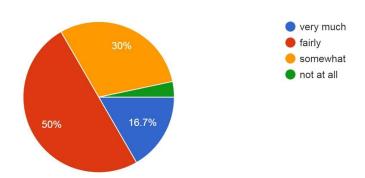


5. Is ICT facility of the institution in tandem with the requirements of modern day teaching-learning?

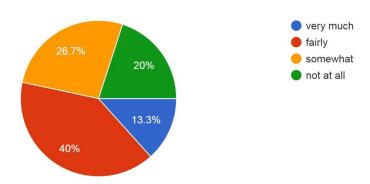
30 responses



6. Is the library equipped with enough books for the syllabi of your subject? 30 responses

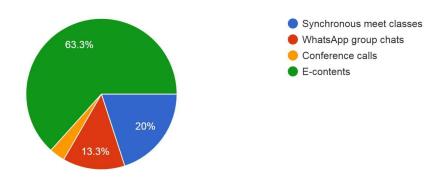


7. Is the departmental infrastructure provided by the college adequate to the requirements? 30 responses

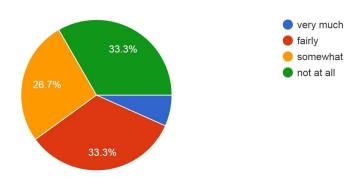


8. In the pandemic induced institutional closure, which method of teaching learning seems most effective to you?

30 responses



9. Has the online evaluation been able to assess students properly? 30 responses



10. Is the institution sincere to the holistic advancement of your career? $\ensuremath{\mathtt{30}}\xspace$ responses

